

Resine Italiane S.r.l produces a range of ketone resins used in various sectors, such as the production of paints, printing inks, ballpoint pen inks, adhesives, and construction.

Resine Italiane S.r.l also offers different types of cyclized rubber used in high chemical and thermal resistance paints and in formulation as a primer for polypropylene adhesive tapes.

Over the years, the company has grown, and with it, its plants, linked to investments in updating and automation. All of this has allowed the company to gain and consolidate an international-level position. Resine Italiane S.r.l is present in the global market with approximately 80% of its production being exported to Europe, the United States of America, Asia, and Africa.

The Management of Resine Italiane S.r.l. has decided to adopt and certify a Quality and Environment Management System in compliance with the international standards UNI EN ISO 9001:15 and UNI EN ISO 14001:15, providing suitable human, instrumental, and economic resources to pursue the following primary objectives:

- The satisfaction of all requirements related to the manufactured products.
- The maintenance of compliance with all mandatory requirements in the technical, technological, and commercial fields, as well as in all environmental and health and safety (HSE) aspects.
- The improvement of the quality of the product itself and of the production processes.
- The improvement of the satisfaction of customers and all interested parties.
- The improvement over time of direct and indirect environmental impacts.

This document is intended to be the framework for comparing and periodically reviewing the objectives that aim at the continuous improvement of the integrated Quality and Environment management system and that allows the company to:

- Provide objective evidence to its customers of a substantial Quality of the product/service offered, identifying their needs in time and providing quick and effective responses.
- Ensure compliance with legal requirements in all operating areas through monitoring and verification tools.
- Ensure the satisfaction of the required requirements and the continuous improvement of the effectiveness of its Integrated System and its performance, also through the continuous training and instruction of collaborators.
- Effectively measure the performance of business processes in order to establish concrete improvement objectives through a continuous analysis of the risks and impacts of processes and services.
- Communicate and share measured performance results for the purpose of involving all collaborators and interested parties in achieving the objectives.
- Ensure the full and complete satisfaction of the customer and interested parties in general.

Resine Italiane S.r.l. wants to **share the principles of its Quality and Environment Policy** with its suppliers and customers and all interested parties by publishing this document on its website (www.resineitaliane.com).

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